

Powering Better Guest " Experiences

#### Thank You!

Thank you for purchasing a PAR point-of-sale system. We are confident that our technology a solutions will contribute to your business success.

- Examine the Shipment:
- Use the invoice to ensure all equipment is present.
- Report any missing or damaged equipment to your PAR salesperson.

Inventory Components:

- Ensure you have the following items in your
- POS order:
- POS terminal
- AC power cord
- 2 Serial adapter cables

Note: The EverServ 7700/7200 POS terminals have RJ-45 serial connections. In order to connect serial peripherals with DB9 connectors you must use a RJ-45 to DB9 adapter cable with the terminal. Two C4823-02 cables are shipped with each terminal and additional cables can be purchased from PAR, by ordering part number C4823-02. Contact PAR Parts at 1-800-PAR-PART.

#### Service and Support

For service and support during or after installation, contact the PAR Phone Center at 1-800-382-6200.

#### [©Copyright 2014 ParTech, Inc. All rights reserved.]

# 0

Power LED
Touch Screen and LCD

## **Product Overview**

3. Power Switch

EverServ 7700/ 7200 POS Terminal Overview

#### EverServ 7700/7200 POS Models

 $\mathsf{M7700-00}-\mathsf{EverServ}$ 7700 Counter Top POS with Projective Capacitive touch screen

 $\mathsf{M7700\text{-}10}-\mathsf{EverServ}\,\mathsf{7700}$  Counter Top POS with Flat Resistive touch screen

 $\mathsf{M7700\text{-}20}-\mathsf{EverServ}\,\mathsf{7700}$  Counter Top POS with Surface Capacitive touch screen

M7200-30 - EverServ 7200 Counter Top POS with Resistive touch screen

# PAR EverServ ® 7700/7200 POS Terminal Setup Guide

## .



#### Cleaning the POS Terminal

- 1. Power down the equipment that you will be cleaning.
- Dampen a clean towel with carbonated water or glass cleaner. Avoid cleaners that contain ammonia. Ensure the towel is damp, but not saturated.
- 3. Wipe down the unit with the damp towel. Never pour or spray cleaner directly in the terminal or touch screen.

WARNING: Never use abrasive materials to clean the touch screen on a POS terminal. Do not use sharp objects to clean the edges of the touch screen. A scratch on the surface could disable the terminal and result in added repair expense.

772230806

#### paae 1

<sup>4.</sup> When finished cleaning, power the unit on.

# \*par

ering Better Guest Experiences

### **Connecting Your Peripherals**

**Remove Covers to Access Connection Panels** 1. Set the terminal on a flat, clean surface and tilt the display head horizontally to the table to access cable well covers.

2. Remove the cable well cover by pressing the two side tabs, and pulling it away from the register

3. Loosen the two thumb screws on the pedestal cover and slide out toward the front of the register. See the picture below.



4. Unclip the retaining clamp to access the cables. 5. Lift the cut out at the base and pull forward.





12

14

6. Route the AC power cord to the power supply by going through the pedestal of

the terminal and connect it to the power supply. See the picture below.

COM Port 2 COM Port 3 (powered)

6. COM Port 4 (powered)

3. COM Port 1

4.

5.

page 2

PAR EverServ ® 7700/7200 POS Terminal Setup Guide

**Connect Peripherals to POS Terminal** All peripheral connections will be made in the cable well on the underside of the top cover.

1. Connect the DC Power cable.

2. Next, connect the cash drawer cable, network cable, and printer cable. Customer display cable and MSR cable should be pre-connected from the factory.

#### Refer to the "Cable Well" diagram located in the middle of the page

3. Gather the cables in one hand and replace the cable wall cover by clipping the retaining clamps back into place.

4. Next, tighten the two thumb screws on the pedestal cover.

Power on the POS Equipment Ensure that the unit powers on by switching on the black power button that is indicated on the "Main Cable Well" diagram located in the middle of the page.

#### **Connecting USB Devices**

#### M7700:

- Two USB 2.0's ports
- Two 12V powered USB 2.0 ports • One 24V powered USB port •
- Two 3.0 USB ports
- M7200
  - Four USB 2.0 ports ٠ •

One 24V powered USB 2.0 port

772230806

[@Copyright 2014 ParTech, Inc. All rights reserved.]



Experiences

ering Better Guest"

# PAR EverServ ® 7700/7200 POS Terminal Setup Guide

## **Touch Screen Troubleshooting**

If momentary or intermittent touch screen disruption is being experienced, follow the below instructions. Examples include selecting a menu item on the left side of the touch screen and the cursor on the screen selecting a different item elsewhere on the menu. Surface capacitive touch screens are designed to measure very small electrical disturbances on the screen. Electrical equipment or the user's body in very close proximity to the bezel can affect the accuracy of this technology.

When employees operating the touch screen place their hands or forearms on the bezel, the touch screen calibration can become disrupted.

Grasping the edge of the touch screen to steady oneself will not disrupt touch screen calibration. However, if an employee is leaning on or hanging on the touch screen while operating it, this could cause momentary disruption of the touch screen technology.

See the pictures below for reference.



[©Copyright 2014 ParTech, Inc. All rights reserved.]

page 3

772230806